



What does the OEH fee cover?

0,70 cent of the OEH-fee go to a special student insurance with the Generali Versicherungs AG.

This insurance covers accident and liability insurance in the framework of your education. What does it mean?

It covers accidents from the moment you step out of your apartment and are on the way to university, your stay at the university (e.g. broken screen in PC lab, broken chair and also broken legs on campus in Winter, if you are on field trips and damage third party property – Vandalism is not included, etc), while you are at university and are going to get a snack at a store and all the way from university to your apartment. It does not cover accidents which happen at the gym or restaurant after your classes at university.

Fact sheet:

- Policy number accident insurance: 000 1809 6819
- Policy number liability insurance: 000 1810 4297
- Sum insured liability: 1 million € for damage to property and personal injury
- Sum insured accidents: 7, 500€, invalidity: 50,000.00€ Death by accident: 15,000.00€
- Refund of half of the tuition fee if the stay in the hospital is longer than 3 weeks due to an accident on campus or from or to university. (e.g. you are going to university and have a car accident)
- Issuance insurance certificate (e.g needed for internships) in German or English language.
- Submission of Notification of claim with form via e-mail to oeh-versicherung.at@generali.com
- Contact person at OEH studierendenversicherung@oeh.ac.at
- OEH-hotline in Austria: 0800 204 4400
OEH-hotline outside of Austria: +43 1 204 4400
- **No coverage in the USA, Australia and Canada**

For the issuance of the insurance certificate, send an e-mail to studierendenversicherung@oeh.ac.at

1. In the reference line put: Bestätigung
2. Write your:
 - Name
 - Permanent address in Vienna
 - Student ID number
 - Institution you study at
3. Attach a confirmation of enrolment for the ongoing semester

May be required for internships in non-EU countries or by some companies

How long are you covered by the OEH-insurance?

As rule of thumb: as long as you have made the payment for the OEH-fee and as long as your student ID is valid you are insured.



What to do if an accident happens or if a damage has been caused?

1. Fill out the form for liability insurance or accident insurance
2. Send it via e-mail to oeh-versicherung.at@generali.com and they will forward it to Generali or via postal mail to Generali Versicherungs AG, Landskorngasse 1-3, 1010 Wien
3. Evidence will be required by the insurance: e.g. pictures from the accident or damage, police reports, hospital reports, etc. Make copies of every evidence you have for yourself!
4. Regardless the way of submission (e-mail or post), attach all documents that are available, e.g. pictures taken from the accident or damage, police reports, bills in order to ensure a quick handling of your case
5. Attach a confirmation of enrolment of the ongoing semester

You have 4 weeks time, starting from the day of the accident to submit the documents. Exceptions can be granted if you are really hindered by your condition – surgery, etc.)

After successful submission of all documents, what happens next?

The insurance checks the case and either pays the damage or rejects the payment.

In case the insurance company refuses to pay, you can appeal against the decision together with the OEH.

Source: <https://www.oeh.ac.at/service/versicherung>